

Quality Data for 2024	Goal	Jan	Feb	March	April	May	June	July	August	Sept	Oct	Nov	Dec
Tracking of Patient Room Feedback Cards	5		2					4	3	3			4
Overall- how was your stay with us	Excellent		50%					100	100%	2/3			2/4
	Very Good		50%						0	1/3			2/4
	Average		0						0	0			0
	Poor		0						0	0			0
	Terrible		0						0	0			0
Were you served with	Compassion 100% Yes		100					100	100	2/3			4/4
	Excellence- 100% Yes		100					100	100	100			4/4
Would you recommend GCHS?	100% Yes		100					100	100	100			4/4
Rate Your Care: Friendliness	Excellent		100					100	100	100			4/4
	Fair		0						0				0/4
	Poor		0						0				0/4
Rate Your Care: Professionalism	Excellent		100					100	100	100			4/4
	Fair		0						0				0/4
	Poor		0						0				0/4
Rate Your Care: Food	Excellent		100					50	100	1/3			2/4
	Fair		0					50	0	1/3			0/4
	Poor		0						0	0			0/4
Rate Your Care: Cleanliness	Excellent		100					100	100	100			4/4
	Fair		0						0	0			0/4
	Poor		0						0	0			0/4
Rate Your Care: Communication	Excellent		100					100	100	100			4/4
	Fair		0						0	0			0/4
	Poor		0						0	0			0/4
Rate Your Care: Nursing	Excellent		100					100	100	0			4/4
	Fair		0						0				0/4
	Poor		0						0	0			0/4

Recognize any staff during your stay?			Heather Shivers; all of them					Everyone; Angela; Dr. Jaster; Trista Shafer; Heather Shivers; Sidney; Lilia; Jessica Mendoza; Megan Cox and Ross were great.	Megan Cox	Dr. Scheffe		"all of them" "all personnel were wonderful, thank you." "Dr. Ellis, Megan"
How can we improve?										flyswatter		